

The Valued Volunteer

VOLUNTEER SERVICES, ST. JOSEPH'S CARE GROUP



ST. JOSEPH'S CARE GROUP

MISSION

St. Joseph's Care Group is a Catholic organization committed to provide compassionate and holistic care and services to the people of Northwestern Ontario.

VISION

St. Joseph's Care Group will identify and respond to the unmet needs of our region as a way of continuing the healing mission of Jesus in the tradition of the Sisters of St. Joseph of Sault St. Marie.

CORE VALUES

- ◆ Commitment
- ◆ Compassionate & Holistic Care
- ◆ Dignity and Respect
- ◆ Excellence
- ◆ Faith-based Care
- ◆ Inclusiveness
- ◆ Truthfulness & Trust



TRACY BUCKLER, PRESIDENT & CEO

Let us take the opportunity to honour our volunteers and celebrate the spirit of service and dedication that is demonstrated all year. Our volunteers exemplify the great character of our organization through acts of kindness by their ongoing **care, compassion and commitment** to those we serve.

National Volunteer Week, April 19 - 24 is a special week. It gives all of us an opportunity to recognize our Care Group volunteers and give thanks for the important work they do throughout the year. I am looking forward to celebrating with you, our volunteers, at the **Volunteer Appreciation Dinner, Wednesday, May 6, 2009** at the Valhalla Inn. On behalf of the Board of Directors, the Leadership Team, the Volunteer Services Advisory Committee, staff, clients, and families, a sincere "thank you" for your **Care, Compassion, and Commitment** to St. Joseph's Care Group.

Tracy Buckler

President & CEO

St. Joseph's Care Group

NATIONAL VOLUNTEER WEEK

APRIL 19 - APRIL 25, 2009

Canadians have a rich history of volunteering and community involvement. Volunteers are on the front line of our community services, health care, heritage and arts, maintenance of green space, disaster relief, volunteer firefighting, sports – the list is endless. The work of the volunteer is essential work. National Volunteer Week pays tribute to the



millions of Canadian volunteers who donate their time, money and energy into making Canada a great country to live in. Care Group volunteers donate time, money and energy assisting staff in providing excellent care!

Our Volunteers, from compassion to action

PRESTIGIOUS AWARDS

Thunder Bay Citizens of Exceptional Achievement

Congratulations to the following St. Joseph's Care Group volunteers who's nomination to the City's Official Recognition committee met the criteria established by the committee for the City of Thunder Bay's Citizens of Exceptional Achievement.

Loretta Lalonde — St. Joseph's Hospital

Anne & Bill Fikis — St. Joseph's Heritage

St. Agnes Pastoral Volunteer Group — Hogarth Riverview Manor

The volunteers will be honoured at the 33rd Annual Awards presentation and dinner to be held on Tuesday, April 28, 2009.

Ontario Volunteer Service Awards

The following volunteers will receive the Ontario Volunteer Service Award for their years of service. The awards ceremony takes place on **Friday, May 29th** at Fort William Historical Park.

| | | | | | |
|------------|-----------------|--------------------|--------------------|-----------------|-----------------|
| LPH | 5 Years | Evelyn Wilson | LPH | 20 years | Mary Pugliese |
| | | Maureen Bostrom | | | Oliver Piccinin |
| | 10 Years | Tami Sokol | | 25 years | Rita DiGiuseppe |
| | | Richard Berger | SJ Heritage | 10 Years | Sally McBain |
| | | Rob Sokol | | | Will McLean |
| | | Allan Vantour | | | Gail Briggs |
| | 20 Years | Leonilda Stilla | SJ Heritage | 15 Years | Donna Kamphof |
| | | Giorgio Milano | | 50 Years | Ruth Kylander |
| | 20 years | Maria Frattaroli | | | Audrey Johnston |
| | | Argentina D'Angelo | SJ Hospital | 5 Years | Elizabeth Gobel |
| | | | | 5 Years | Ruth Chapman |
| | | | | 10 Years | Mona Linton |
| | | | | 10 Years | Heather Lebel |
| | | | | 15 Years | Linda Miller |
| | | | | | Ellen Eickmeier |

You Are Invited

What? Our annual Volunteer Appreciation Dinner

When? May 6th

Why? To honour you, our dedicated volunteers

WE CARE FOR YOU—BODY, MIND & SPIRIT

St. Joseph's Care Group (SJCG) is proud to be a member of the Catholic Health Association of Ontario (CHAO). Recently, we have been involved with the CHAO's Brand Articulation Project, developed to provide a clear articulation of the role, identity and 'value-addedness' of Catholic Health Care in the province of Ontario.

As part of our implementation at SJCG, each staff member, physician, volunteer, and



board committee member will receive a special pin. These pins state: "We Care For You - Body, Mind & Spirit", clearly identifying the essence of the care provided in Catholic Health Care organizations. Staff received their pin with their pay stub on March 19th, which appropriately is also St. Joseph's Day, and volunteers will receive theirs at the annual appreciation dinner. I encourage you to wear your pin when you are volunteering to communicate your commitment to the holistic care of our clients. You will also see new framed CHAO certificates at each of our 9 sites.

CHAO is a provincial association of the Ontario Catholic hospitals, nursing homes, homes for the aged and community nursing services represented by 29 organizations on 35 sites. Membership also includes 6 Roman Catholic congregations and lay groups that sponsor these facilities and the Ontario Conference of

Catholic Bishops. More information is available on their website at: <http://www.chaont.ca>

To help you better understand the intent of the Brand Articulation Project, here is the Value Statement in full, as developed by the CHAO:

Catholic health care delivers a unique blend of care and caring centered on the whole person – body, mind and spirit. We are dedicated to enriching the care experience for all those we serve, as we live out the values of compassion, dignity and respect – inspired by the healing ministry of Jesus.

Drawing on the strength of our culture and our dedication to being a voice for our communities, inclusive of all those in need, we remain committed to building vibrant collaborative partnerships in the advancement of innovative, quality and effective health care.

Thank you for your commitment to the people we collectively serve at St. Joseph's Care Group.

Tracy Buckler
CEO & President
St. Joseph's Care Group

BENNY BIRCH'S BIRTHDAY PARTY



Benny Birch's Birthday Party organizing committee is looking for volunteers to help out with this annual fundraising event being held **June 6, 7, and 8th at Chippewa Park.**

If you can assist, please contact Marian in the Foundation Office at **768-4440.**

AUXILIARY NEWS

2009 Nominated Officers Auxiliary to St. Joseph's Care Group

| | |
|----------------------|-------------------------------------|
| Honorary President | Tracy Bucker (President and CEO) |
| Past President | Joan Loftus |
| President | Sylvia Kayzer |
| First Vice-President | Susan Tennier |
| Rec. Secretary | Cathie Vass |
| Corres. Secretary | Shirley Ozbolt |
| General Treasurer | Susan Tennier |
| Nevada Treasurer | Joan Loftus |
| Gift Shop Treasurer | Lyla Lecky |

\$60,516 dollars raised!

The Auxiliary has had a highly successful year of fundraising during 2008. A total of \$60, 516 was donated to St. Joseph's Care Group in which the money was raised through the Gift shops, Nevada tickets, Raffles, and other fundraising.

Thank you to all Auxiliary members for your efforts and commitment to the Care Group.



AUXILIARY UPCOMING EVENTS

Pancake Breakfast

Sunday, April 26th and May 31st, 9:00am - 1:00pm
Scandinavian Home Restaurant
147 Algoma Street South



Spaghetti Supper Fundraiser

Sunday, April 26th 4:00—6:00 pm
Italian Cultural Centre
132 Algoma Street South

Sit down or take out, tickets will be available for purchase at the foundation or in the Gift Shops.

Fashion Show

Thursday, April 30th, 7:00— 9:00pm
Da Vinci Centre
3440 Waterloo Street South
Tickets will be available in the Gift Shops.

Jewellery and Bake Sale

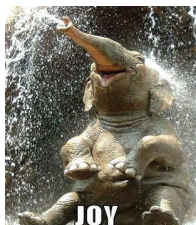
Friday, May 8th, 1:00—4:00 pm.
St. Joseph's Heritage Lobby
63 Carrie Street

Annual General Meeting

Tuesday, June 16th, at 11:30 am.
St. Joseph's Heritage, Georgian Room
Tickets will be available in the Gift Shops.

Become a member for \$5

If you are interested in becoming an Auxiliary member, memberships are \$5 and available in the Gift Shops at both St. Joseph's Hospital and Hogarth Riverview Manor.



Just a reminder to all volunteers to please contact Anna Grenier, Coordinator, Volunteer Services, if you wish to register for the Laughter Yoga Workshop, Thursday, April 23, 1:30 - 3:30 pm at St. Joseph's Heritage. Space is limited, so register early. First come, first served!

WELCOME ALYSSA

Volunteer Services welcomes Alyssa Zerpa, Co-Op high school student from ÉSC de la Vérendrye, who is on placement with Volunteer Services at Lakehead Psychiatric Hospital. Alyssa is currently on placement Monday to Friday afternoons, until June 17, 2009.

Alyssa may be calling you to update our files. If your volunteer status has changed with the Care Group please contact Volunteer Services and advise us of any changes.

Kindness is the language which the deaf can hear and the blind can see.

Marc Twain

Please RSVP if you are planning to attend the Volunteer Appreciation Dinner. Thank you.

IMPORTANT INFORMATION...

- ♦ **Coffee Cards** are available for all registered volunteers. If you have not received one or are in need of another, please contact Volunteer Services.
- ♦ **Signing In** — Please sign in and out each time you come in to volunteer. Extra time sheets are located in the back of the binder.
- ♦ **Calling In Absences** — If you are unable to come in to volunteer at your scheduled time, please contact your staff supervisor.

*The Valued Volunteer is published quarterly and is distributed to volunteers.
Please direct your submissions and inquires to:*

Loretta Turpin CVRM, CAVR
Coordinator, Volunteer Services

St. Joseph's Hospital
35 Algoma Street North
Thunder Bay, ON P7B 5G7
(807) 343-2428

St. Joseph's Heritage
63 Carrie Street
Thunder Bay, ON P7A 4J2
(807) 768-4400 Ext. 4535

turpinl@tbh.net



www.sjcg.net

Anna Grenier CVRM, CAVR
Coordinator, Volunteer Services

Lakehead Psychiatric Hospital
580 Algoma Street North
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Hogarth Riverview Manor
300 Lillie Street North
Thunder Bay, ON P7C 4Y7
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greniera@tbh.net

St. Joseph's Foundation of Thunder Bay

Benny's
DREAM
VACATION
DRAW



You WIN ~ You CHOOSE ~ You ESCAPE!!!

Your DREAM VACATION can become a reality.

A Caribbean/Disney cruise, a tour of Europe, Disney trip for the family, or Las Vegas getaway - just some of the holidays for you to choose!

1st Prize \$8,000 Travel Voucher

2nd Prize \$5,000 Travel Voucher

3rd Prize \$3,500 Travel Voucher

Draw held June 14, 2009 at Benny Birch's Birthday Party
Proceeds in support of Bethammi Nursing Home at St. Joseph's Heritage

Tickets \$10.00

8,250 tickets printed

Ticket# License #M608522

Tickets available at the following locations:

St. Joseph's Heritage - Foundation Office

St. Joseph's Hospital - Gift Shop

Hogarth Riverview Manor - Gift Shop

Luft Charlebois Prenger Speer Chartered Accountants

Thunder Country Travel

Columbus Centre

Colosimo Financial Services

Quality Market - County Fair Plaza

Quality Market - Centennial Square

Fox on the Run